

PEGGY A. O'NEILL-VIVANCO

Workforce Outreach Coordinator, NE Transportation Workforce Center
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SKILLS AND EXPERIENCE

Training and Leadership Skills

- As interim Director of the International Services Office at the University of New Haven, I oversaw general office functions, staff, graduate assistants, as well as supported International Student Advisor on immigration status issues.
- As a NAFSA Academy Coach, a nine-month training program for international educators, I mentored and coached 5 professionals in the field of international education in achieving their articulated goals of professional development.
- Trained and supervised four para-professionals in study abroad policies, programs and peer advising.
- As co-leader in development and launch of Champlain College's Montreal and Champlain Dublin campuses, participated in curricular development, co-curricular planning, training of local faculty and staff, protocol for student travel to country including entry and residence processes and documentation, developed orientation materials and programs, implemented data tracking programs, and managed in-house systems and processes for outgoing Champlain Abroad students.
- Supervised graduate student intern and undergraduate student workers.
- Hired, scheduled and supervised local Spanish and Agro-ecology instructors for study abroad program in Monteverde, Costa Rica.

Organization and Coordination

- Co-planned and successfully executed the 35th Annual International Festival at University of New Haven, highlighting international student entertainment, food and cultural information.
- In collaboration with other relevant university offices, re-wrote the International Student Roadmap (pre-arrival and orientation information) for incoming international students.
- Co-planned and organized international student orientation.
- Updated International Service Office's office website, and completely rewrote all office and relevant immigration forms.
- Edited and updated Rensselaer Polytechnic Institute's international student pre-arrival guides for exchange and undergraduate students. Researched present and up-coming immigration and mandatory insurance requirements.
- Recruited students nation-wide and solidified contacts with universities through on-site meetings and presentations to professors, study abroad advisors, and students.
- Coordinated all non-academic and logistical aspects of North American university study abroad programs in tropical biology, conservation ecology, landscape architecture, and community development in Costa Rica.
- Coordinated transport, lodging, and student activities in Costa Rica.
- Managed daily finances and expenditures for study abroad programs.
- Implemented and prepared for fieldtrips for students and faculty in tropical rainforests.

Strategic Planning and Policy Development

- Developed an international initiatives strategic plan for St. Michael's College. Outlined goals, strategies, and aspirant institution models for one-year, three-year, and five-year development.
- Researched and successfully advocated for systematic implementation of best practice of risk management and policies related to health, welfare, and student services.
- Developed and executed comprehensive administrative systems, policies, procedures, institutional agreements, and student handbooks related to all aspects of study abroad and foreign exchange programs.

Outreach and Programming

- Provided advising, cross-cultural orientations, and re-entry programming for all study abroad students.
- Oversaw and administered an office-sponsored study abroad scholarship, and an international photography contest.
- Planned, coordinated, and executed events for UVM International Education Week.
- Organized presentations for students, faculty and staff that promote overseas study and the importance of cross-cultural understanding.

Education

M.A. New York University. Latin American Studies with a concentration in Politics. New York, NY, May 1999. Master's Thesis: *'Depoliticizing' Working-Class Women: Gender and CEMA in Post-Coup Chile.*

B.A. Ithaca College. Major: Anthropology, Minor: Spanish. Ithaca, NY, May 1990. Junior Semester Abroad. Ithaca College London Centre, London, England. January - May 1989.

Professional Development and Service

Recipient of the Herb Bloomenthal Award for Community Activism for improving Burlington's neighborhoods. Mayor's Office, Burlington, VT. October 2016.

Member, NAFSA: Association of International Educators. 1999-2009.

NAFSA Academy, a nine-month training program for international educators. Coach, 2008-09. Trainee, 2007.

Co-chair. "Maintaining Your Sanity: International Education and Your Life." NAFSA Regional Conference. New Haven, CT, 6 November, 2008.

NAFSA Task Force on Sustainability in Study Abroad, 2008.

Presenter, Focus the Nation Teach-in Workshop. "Sustainability in Study Abroad: Minimizing our Ecological Footprint." Champlain College, Burlington, VT, 31 January, 2008.

Panel Co-Presenter. "Preparing Students for Cross-Cultural Engagement at Home and Abroad." Fostering Global Citizenship in Higher Education Conference: Strategies for Campus-Wide Collaboration, 30 November, 2007.

Language

Spanish, reading, writing, and speaking ability on a native speaker's level.